Dr. Stacey Passalacqua will be presenting findings from a study in which resident physicians described a liked and disliked fellow physician on their medical team. Using content analysis, the behaviors and characteristics of “liked” and “disliked” colleagues were identified, painting a picture of what good organizational citizenship entails when you are a physician on a hospital medical team. All resident physicians must work on medical teams and there is a well-established connection between effective teamwork and outcomes in a hospital. Given these facts, understanding what helps team members get along takes on a more profound importance. You can probably guess what many of the physicians discussed in their descriptions; some of what they said, however, may surprise you.

Dr. Stacey Passalacqua received her B.A. in Communication from the University of California, Santa Barbara; her M.A. in Communication from Purdue University; and her Ph.D. in Interpersonal and Health Communication from the University of Arizona, Tucson. Dr. Passalacqua’s research specialty is physician-patient interaction. She examines phenomena such as burnout, empathy, patient-centered communication, cancer communication, social support, and more.