

THE INFLUENCE OF PHYSICIANS' ENGAGEMENT AND OPENNESS ON PATIENTS' REPORTS OF HEALTH COMMUNICATION SATISFACTION

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ABSTRACT

This study analyzed patients' perceptions of their physicians' willingness to engage in interaction and be open, and patients' satisfaction in communication about health with their physicians (N=322). Results indicated that a moderate to strong and significant positive correlation exists between patients' perceptions of their physician's interaction involvement and their satisfaction with their relationship with their physician ($r = .579$). Results also indicate a moderate and significant negative correlation exists between patients' perceptions of their physician's closedness to the relationship and relational satisfaction with their physician ($r = -.507$).

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