

THE INFLUENCE OF NURSES' ENGAGEMENT AND OPENNESS ON PATIENTS' REPORTS OF HEALTH COMMUNICATION SATISFACTION

H. Paul LeBlanc III, The University of Texas at San Antonio

ABSTRACT

This study analyzed patients' perceptions of their nurses' willingness to engage in interaction and patients' satisfaction in communication about health with their nurses (N = 270). Results indicated that a strong and significant positive correlation exists between patients' perceptions of their nurse's interaction engagement and their satisfaction with their relationship with their nurse ($r = .70$). Results also indicate a strong and significant negative correlation exists between patients' perceptions of their nurse's closedness to the relationship and the patient's relational satisfaction with their nurse ($r = -.55$).

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